

Review questions

Q1. What are the best service models to support the identification of people who may be entering the last year of life?

Q2. Is a care facilitator/key worker/coordinator/case manager clinically and cost-effective to facilitate the continuity and coordination of care for people who are in their last year of life?

Q3. Is a lead health professional clinically and cost-effective to facilitate the continuity and coordination of care for people who are in their last year of life?

Q4. What is the best composition of a multi-professional team to facilitate the continuity and coordination of care for people who are in their last year of life?

Q5. What is the best method/service to review service provision and identify when additional services may be required in people thought to be entering their last year of life?

Q6. What is the best timing of referral to (or provision of) palliative care services in people thought to be entering their last year of life?

Q7. When and how frequently should service need provision be reviewed in people thought to be in their last year of life?

Q8. What are the best ways to share information within multi-professional teams, between multi-professional teams and between multi-professional teams and services to ensure continuity of care for people who are in their last year of life?

Q9. What additional community services are needed to support people in their last year of life to stay in their usual place of residence?

Q10. What service models (or service components) enable an optimal transition between care settings in people in their last year of life?

Q11. What is the best way to facilitate discharge of a person in their last year of life back to the community from another setting (for example, the hospital)?

Q12. What provision of additional community services should be available to reduce inappropriate/avoidable admissions in people in their last year of life?

Q13. What are the best out of hours services, models and policies to support people in their last year of life to stay in their usual place of residence?

Q14. What are the best service models to support advance care planning in people who may be entering the last year of life (including when it should be facilitated and by whom)?

Q15. What are the barriers and facilitators for the initial access to, and planning of end of life care services?

Q16. What are the most clinically and cost-effective support services for carers of (or those important to) people in their last year of life by health and social care professionals?

Q17. What are the barriers and facilitators to the involvement of carers of (or people important to) those in their last year of life in planning and decision making?