

**Adults with complex needs: social work interventions including
assessment, care management and support**

Committee Meeting 11

Date: 27th April 2021

Location Via Zoom

Minutes: Final

Committee members present:	
Rebecca Harrington (Chair)	Present for items 1 – 5
Brynmor Lloyd-Evans (Topic Advisor)	Present for items 1 – 5
Katie Clarke	Present for items 1 – 5
Lynn Prendergast	Present for items 1 – 3
Jane Miller	Present for items 1 – 5
Janet Reynolds	Present for items 1 – 5
Ellen Thomas	Present for items 1 – 5
Eleni Chambers	Present for items 1 – 5 (apologies for parts of item 3)
Nina Riddlesden	Present for items 1 – 5 (apologies for parts of item 3)
Mark Cooper	Present for items 1 – 5
Claire Gilbert	Present for items 1 – 5
Adey Adeneye	Present for items 1 – 5
Ellie Gordon	Present for items 1 – 7 (apologies for parts of item 3)
Mo Ray	Present for items 1 – 5
Mukul Agarwal	Present for items 1 – 3

In attendance:		
Katharina Dworzynski	NGA Guideline Lead	Present for items 1 – 5
Jennifer M Francis	NGA Senior Systematic Reviewer	Present for items 1 – 5
Agnesa Mehmeti	NGA Systematic Reviewer	Present for items 1 – 3
Fiona Whiter	NGA Systematic Reviewer	Present for items 1 – 5
Joanne Warner	NGA Project Manager	Present for items 1 – 5
Nick Staples	NICE Guideline Commissioning Manager	Present for items 1 – 5
Gareth Haman	NICE Senior Medical Editor	Present for items 1 – 5
Chloe Mills	Social Work Fellow	Present for items 1 – 3
Bridget Warr	Social care advisor	Present for items 4

Apologies:	
Louise Zonko	GC member (Topic Advisor)
James Hawkins	NGA Senior Health Economist
Stephanie Arnold	NGA Information Scientist

1. Welcome and objectives for the meeting

The Chair welcomed the committee members and attendees to the 11th guideline committee meeting on adults with complex needs: social work interventions including assessment, care management and support. The Chair thanked the committee for joining the meeting virtually. The Chair acknowledged apologies received, as noted above.

2. Confirmation of matter under discussion, and declarations of interest

The Chair confirmed that, for the purpose of managing conflicts of interest, the matter under discussion was Adults with complex needs: social work interventions including assessment, care management and support. The Chair asked everyone to verbally declare any interests.

Name	Job title, organisation	Declarations of Interest, date declared	Type of interest	Decision taken
Janet Reynolds	Guideline committee member (registered social worker)	Direct non-financial professional and personal interest April 2021	Member of the BASW Adults group (BASW's policy and practice group for Adults services) since the middle of last year. The group has asked if/how they could have any input into the work of the Guideline committee, particularly in relation to work they've been doing in response to the government paper on the Future of Adult Social Care.	<ul style="list-style-type: none"> • Declare and participate • Agreed by GL and CC • Rationale: Even though this interest is relevant to the scope any output is produced collaboratively by consensus and is not the person's own work.
Ellen Thomas	Guideline Committee Member (Lay)	Direct non-financial professional and personal interest April 2021	Membership of British Association of Social worker groups.	Further information requested
Ellen Thomas	Guideline Committee	Direct non-financial professional and	Committee member of the NICE	<ul style="list-style-type: none"> • Declare and

	Member (Lay)	personal interest April 2021	guideline on Advocacy services which is under development	participate <ul style="list-style-type: none"> • Agreed by GL and CC • Rationale: Even though this interest is relevant to the scope any output is produced collaboratively by consensus and is not the person's own work.
Claire Gilbert	Guideline committee member (IMCA)	Direct non-financial professional and personal interest April 2021	Committee member of the NICE guideline on Advocacy services which is under development	<ul style="list-style-type: none"> • Declare and participate • Agreed by GL and CC • Rationale: Even though this interest is relevant to the scope any output is produced collaboratively by consensus and is not the person's own work.

The Chair and a senior member of the developer's team noted that the interests declared did not prevent the attendee from fully participating in the meeting.

The Chair outlined the objectives of the meeting and previous minutes were confirmed as accurate.

3. Evidence review for F1 & F2 – Presentation, discussion and drafting of recommendations

What is the effectiveness of social work approaches to individual and family casework for adults with complex needs?

and

Based on the views and experiences of everyone involved, what works well and what could be improved about social work approaches to individual and family casework for adults with complex needs?

Fiona Whiter, NGA Systematic Reviewer, and Agnesa Mehmeti, Systematic Reviewer, presented evidence review for both questions.

Rebecca Harrington (the Chair) and Nina Riddlesden (Topic Group Lead) facilitated the discussion of the evidence and the committee drafted recommendations.

4. Equality considerations

Katharina Dworzynski, NGA Guideline Lead, provided an overview of the Equality Impact Assessment.

This was followed by a discussion with the committee and recommendations were made to address the potential inequalities that were identified in the Equality Impact Assessment form.

5. AOB

Actions were summarised but no other business was raised. The Chair thanked everyone for attending and the meeting ended.

Date of next meeting: 26th May 2021

Location of next meeting: Via Zoom