

## Adults with complex needs: social work interventions including assessment, care management and support

### Committee Meeting 6

**Date:** 21<sup>st</sup> October 2020

**Location** Via Zoom

**Minutes:** Final

<b>Committee members present:</b>	
Rebecca Harrington (Chair)	Present for items 1 – 7
Brynmor Lloyd-Evans (Topic Advisor)	Present for items 1 – 7
Claire Gilbert	Present for items 1 – 4
Jane Miller	Present for items 1 – 7
Janet Reynolds	Present for items 1 – 7
Ellen Thomas	Present for items 1 – 7
Katie Clarke	Present for items 1 – 6
Meryl Williams	Present for items 1 – 6
Eleni Chambers	Present for items 1 – 7
Nina Riddlesden	Present for items 1 – 7
Louise Zonko	Present for items 1 – 4
Lynn Prendergast	Present for items 1 – 7
Mark Cooper	Present for items 1 – 6
Mo Ray	Present for items 1 – 7

<b>In attendance:</b>		
Katharina Dworzynski	NGA Guideline Lead	Present for items 1 – 7
Jennifer M Francis	NGA Senior Systematic Reviewer	Present for items 1 – 7
Agnesa Mehmeti	NGA Systematic Reviewer	Present for items 1 – 7
Fiona Whiter	NGA Systematic Reviewer	Present for items 1 – 7
Stephanie Arnold	NGA Information Scientist	Present for items 1 – 7
Tosin Jegede	NGA Project Manager	Present for items 1 – 7
Bridget Warr	NGA Social Care Advisor	Present for items 1 – 7
Nick Staples	NICE Guideline Commissioning Manager	Present for items 2 – 5
James Hawkins	NGA Senior Health Economist	Present for items 3

**Apologies:**

**1. Welcome and objectives for the meeting**

The Chair welcomed the committee members and attendees to the 6<sup>th</sup> guideline committee meeting on adults with complex needs: social work interventions including assessment, care management and support. The Chair thanked the committee for joining the meeting virtually. The Chair acknowledged apologies received as noted above.

**2. Confirmation of matter under discussion, and declarations of interest**

The Chair confirmed that, for the purpose of managing conflicts of interest, the matter under discussion was Adults with complex needs: social work interventions including assessment, care management and support. The Chair asked everyone to verbally declare any interests. No new interests were declared.

The Chair outlined the objectives of the meeting and previous minutes were confirmed as accurate.

**2. Evidence review for C1 & C2**

What is the effectiveness of case management and care planning approaches in social work (in relation to changing needs, wishes and capabilities)?

Based on the views and experiences of everyone involved, what works well and what can be improved about case management and care planning approaches in social work (in relation to changing needs, wishes and capabilities)?

Fiona Whiter, NGA Systematic Reviewer, presented evidence review for both C questions.

**3. Evidence review for C1 & C2 continued...** Discussion of recommendations produced by subgroup process

Janet Reynolds, Topic Group Lead, presented recommendations drafted by topic group. The GC made comments and edited the recommendations.

**4. Review protocol for E1** What is the effectiveness of integrated working among registered social workers and other practitioners to support adults with complex needs?

Jennifer Francis, NGA Senior Systematic Reviewer presented protocols on qualitative question. The GC made comments and suggested themes. led on the discussion on draft recommendations suggested by the topic group and changes were made by the committee.

**5. Review protocol for E2** Based on the views and experiences of everyone involved, what are the facilitators and barriers to integrated working between registered social workers and other practitioners to support adults with complex needs?

Jennifer Francis, NGA Senior Systematic Reviewer presented protocols on quantitative question. The GC made comments and suggested themes. led on the discussion on draft recommendations suggested by the topic group and changes were made by the committee.

Katharina Dworzynski, NGA Guideline Lead, presented to the committee the area of including a reference group. Committee recruitment is still ongoing. Focus group might also be considered.

**7. AOB**

The Chair thanks everyone for attending and the meeting ended.

**Date of next meeting:** 25<sup>th</sup> November 2020

**Location of next meeting:** Via Zoom