

NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE

QUALITY STANDARD TOPIC OVERVIEW

1 Quality standard title

Older people with social care needs and multiple long-term conditions

2 Introduction

2.1 *NICE quality standards*

NICE quality standards are a concise set of prioritised statements designed to drive measurable quality improvements within a particular area of health or care.

The standards are derived from high-quality guidance, such as that from NICE or [accredited](#) by NICE. They are developed independently by NICE, in collaboration with health, public health and social care practitioners, their partners and service users. Information on priority areas, people's experience of using services, safety issues, equality and cost impact are considered during the development process.

NICE quality standards are central to supporting the government's vision for a health and social care system that is focused on delivering the best possible outcomes for people who use services, as detailed in the [Health and Social Care Act \(2012\)](#).

The quality standard development process is described in detail on the [NICE website](#).

2.2 *This topic overview*

This topic overview describes core elements of the quality standard. These include the population and topic to be covered, key source guidance to be used to underpin potential quality statements, any related quality standards,

published current practice information and national or routine indicators and performance measures.

If the source guidance is not NICE guidance, it should meet the minimum quality criteria defined in NICE's [accreditation programme](#).

3 This quality standard

This quality standard is expected to publish in September 2016.

3.1 Population and topic to be covered

This quality standard will cover the planning and delivery of co-ordinated person-centred social care and support for older people with social care needs and multiple long-term conditions. The quality standard is focussed on people over 65 but may also be relevant to some people under 65 such as those with early-onset dementia. It will include older people living in their own homes, in specialist settings or in care homes and will also address the needs of carers.

Separate quality standards will cover younger adults, the delivery of home care services, and transition between hospital and community settings.

3.2 Key development sources (NICE and NICE-accredited sources)

Primary source

- [Older people with social care needs and multiple long-term conditions](#) (2015) NICE guideline NG22

Other sources that may be used

- Social Care Institute for Excellence (2013) [GP services for older people: a guide for care home managers](#)

Key policy documents, legislation, reports and national audits

Relevant policy documents, reports and national audits will be used to inform the development of the quality standard.

NICE quality standard: older people with social care needs and multiple long-term conditions overview (January 2016)

- Department of Health (2014) [Care Act 2014](#)
- Department of Health (2014) [Care and support statutory guidance](#)
- Department of Health (2014) [Carers strategy: the second national action plan 2014-2016](#)
- Department of Health (2014) [Better care for people with 2 or more long term conditions](#)
- House of Commons Health Committee (2014) [Managing the care of people with long-term conditions: Second Report of Session 2014–15 Volume 1](#)
- Kings Fund (2014) [Making our health and care systems fit for an ageing population](#)
- NHS England (2014) [Safe, compassionate care for frail older people using an integrated care pathway: practical guidance for commissioners, providers and nursing, medical and allied health professional leaders](#)
- The Health Foundation and Nuffield Trust (2014) [Focus on: social care for older people](#)
- Department of Health (2013) [Integrated care: Our shared commitment](#)
- Care Quality Commission (2012) [Review of health care in care homes](#)
- Department of Health (2012) [Long Term Conditions Compendium](#)
- National Voices (2012) [Integrated care: what do patients, service users and carers want?](#)
- Department of Health (2005) [National Service Framework for Long Term Conditions](#)
- Department of Health (2001) [National Service Framework for Older People](#)

3.3 Related NICE quality standards

Published

- [Medicines management in care homes](#) (2015) NICE quality standard 85
- [Mental wellbeing of older people in care homes](#) (2013) NICE quality standard 50

In development

- [Medicines optimisation](#) Publication expected March 2016

- [Preventing excess winter deaths and morbidity](#) Publication expected March 2016
- [Home care for older people](#) Publication expected June 2016
- [Transition between inpatient hospital settings and community or care home settings](#) Publication expected September 2016

Future quality standards

This quality standard will be developed in the context of all quality standards referred to NICE, including the following quality standards scheduled for future development:

- Long-term conditions, people with comorbidities, complex needs
- Medicines management: managing the use of medicines in community settings for people receiving social care
- Older people: promoting mental wellbeing and independence through primary, secondary and tertiary prevention
- Regaining independence (reablement): short term interventions to help people regain independence
- Service user and carer experience of social care
- Supporting decision making in people who lack mental capacity
- Transition between inpatient mental health settings and community and care home settings

The full list of quality standard topics referred to NICE is available from the [quality standard topic library](#) on the NICE website.

4 Existing indicators

- Health and Social Care Information Centre [Adult Social Care Outcomes Framework](#)

5 Further information

See the NICE website for more information about [NICE quality standards](#) and the [progress of this quality standard](#).