

Heavy menstrual bleeding

Quality standard

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This standard is based on NG88.

This standard should be read in conjunction with QS15, QS73, QS172 and QS124.

Quality statements

Statement 1 People presenting with symptoms related to heavy menstrual bleeding have a focused history taken that includes the impact on their quality of life. **[2013, updated 2020]**

Statement 2 People with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology are offered outpatient hysteroscopy. **[new 2020]**

Statement 3 People with heavy menstrual bleeding have a discussion with their healthcare professional about all their treatment options. **[2013, updated 2020]**

In 2020 this quality standard was updated, and statements prioritised in 2013 were updated **[2013, updated 2020]** or replaced **[new 2020]**. For more information, see [update information](#).

Statements from the 2013 quality standard for heavy menstrual bleeding that are still supported by the evidence may still be useful at a local level:

- Women with heavy menstrual bleeding who have a suspected uterine cavity abnormality, histological abnormality, adenomyosis or fibroids have a physical examination before referral for further investigations.
- Women with heavy menstrual bleeding who are undergoing further investigations or awaiting definitive treatment are offered tranexamic acid and/or non-steroidal anti-inflammatory drugs at the initial assessment.

Note that the terminology has changed since 2013. The 2020 statements use 'people' rather than 'women' to ensure that nobody with heavy menstrual bleeding is excluded from this quality standard.

The [2013 quality standard for heavy menstrual bleeding](#) is available as a pdf.

NICE has developed guidance and a quality standard on patient experience in adult NHS services (see the [NICE Pathway on patient experience in adult NHS services](#)), which should be considered alongside these quality statements.

Other quality standards that should be considered when commissioning or providing heavy menstrual bleeding services include:

- [Endometriosis. NICE quality standard 172](#)
- [Suspected cancer. NICE quality standard 124](#)
- [Fertility problems. NICE quality standard 73](#)

A full list of NICE quality standards is available from the [quality standards topic library](#).

Quality statement 1: Menstrual history

Quality statement

People presenting with symptoms related to heavy menstrual bleeding have a focused history taken that includes the impact on their quality of life. [2013, updated 2020]

Rationale

Heavy menstrual bleeding can be distressing and have a major impact on the person's wellbeing and many aspects of their life, including work and education. Documenting a focused menstrual history is important to identify the severity and range of the person's symptoms, and the impact on their quality of life. A focused history can ensure that people have appropriate diagnostic tests, further investigations for any underlying pathologies, and prompt and effective treatment. It can also help to avoid unnecessary referrals to secondary care.

Quality measures

Structure

a) Evidence that healthcare professionals are aware of and recognise symptoms related to heavy menstrual bleeding that might suggest uterine cavity abnormality, histological abnormality, adenomyosis or fibroids.

Data source: Local data collection, for example training records.

b) Evidence of local clinical protocols for a focused history that includes the impact on quality of life based on symptoms related to heavy menstrual bleeding.

Data source: Local data collection, for example local clinical protocols.

Process

Proportion of people presenting with symptoms related to heavy menstrual bleeding who have a focused history taken that includes the impact on their quality of life.

Numerator – the number in the denominator who have a focused history taken that includes the impact on their quality of life.

Denominator – the number of people who present with symptoms of heavy menstrual bleeding.

Data source: Local data collection, for example [NHS England's heavy periods self-assessment tool](#).

Outcome

People who report they were satisfied that the impact of their heavy menstrual bleeding on quality of life was recognised.

Data source: Local data collection, for example audit of patient records.

What the quality statement means for different audiences

Service providers (such as general practices and sexual health clinics) ensure that staff are aware of symptoms related to heavy menstrual bleeding so that they can document a focused history. The history should include severity of bleeding, related symptoms, comorbidities and the impact of heavy menstrual bleeding on quality of life.

Healthcare professionals (such as GPs and nurses) document a focused history in line with the [Royal College of General Practitioners' menstrual wellbeing toolkit](#) and [NHS England's heavy periods self-assessment tool](#) when a person presents with symptoms related to heavy menstrual bleeding. The history should include severity of bleeding, related symptoms (for example irregular periods), comorbidities and the impact of heavy menstrual bleeding on quality of life.

Commissioners (such as clinical commissioning groups and NHS England) ensure that

they have service specifications in place that include clinical protocols for focused histories to be taken that address severity of bleeding, related symptoms, comorbidities and the impact on quality of life when a person presents with symptoms related to heavy menstrual bleeding.

People with heavy periods are asked about the severity of bleeding, any other symptoms or conditions that they have and how their periods affect their life, in line with [NHS England's heavy periods self-assessment tool](#). This includes the impact on work, education and daily life. The information is recorded in their notes by their healthcare professional.

Source guidance

[Heavy menstrual bleeding: assessment and management. NICE guideline NG88 \(2018, updated 2020\), recommendation 1.2.1](#)

Definitions of terms used in this quality statement

Symptoms related to heavy menstrual bleeding

These include persistent intermenstrual bleeding, and pelvic pain or pressure that might suggest uterine cavity abnormality, histological abnormality, adenomyosis or fibroids.

[[NICE's guideline on heavy menstrual bleeding](#), recommendation 1.2.1]

Focused history

A focused history should include questions about the following:

- the nature of the bleeding
- related symptoms such as pain and irregular periods
- impact on quality of life, for example bleeding through to clothing or bedding, needing to use 2 types of sanitary product together (such as tampons and pads) or disruption to daily life (such as being unable to go out)
- other factors that may affect treatment options such as comorbidities or previous treatment for heavy menstrual bleeding.

[Adapted from [NICE's guideline on heavy menstrual bleeding](#), recommendation 1.2.1, and [NHS England's heavy periods self-assessment tool](#)]

Quality statement 2: Outpatient hysteroscopy

Quality statement

People with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology are offered outpatient hysteroscopy. **[new 2020]**

Rationale

Outpatient hysteroscopy is recommended in preference to pelvic ultrasound for investigating suspected submucosal fibroids, polyps or endometrial pathology. When carried out in accordance with the [Royal College of Obstetricians and Gynaecologists' green-top guideline no.59 on hysteroscopy, best practice in outpatient](#), it is an efficient and safe technique with a low risk of complications, pain and distress for most people. Before carrying out hysteroscopy, the healthcare professional should discuss the procedure with the person and advise on the possible alternatives. This will ensure people have a positive experience and trust in their clinician.

Quality measures

Structure

a) Evidence of local arrangements to ensure that outpatient hysteroscopy services are organised according to the [Royal College of Obstetricians and Gynaecologists' green-top guideline no.59 on hysteroscopy, best practice in outpatient](#), for example facilities are adequately sized, equipped and staffed.

Data source: Local data collection, for example service protocols.

b) Evidence that healthcare professionals are trained to perform outpatient hysteroscopy procedures according to the [Royal College of Obstetricians and Gynaecologists' green-top guideline no.59 on hysteroscopy, best practice in outpatient](#), using techniques and equipment that minimise discomfort and pain.

Data source: Local data collection, for example benchmarked, patient-reported outcome measures including pain scores.

Process

Proportion of people with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology who were offered outpatient hysteroscopy.

Numerator – the number in the denominator who were offered outpatient hysteroscopy.

Denominator – the number of people with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology.

Data source: Local data collection, for example audit of patient records.

Outcome

Proportion of people with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology who report satisfaction with outpatient hysteroscopy.

Numerator – the number in the denominator who report satisfaction with outpatient hysteroscopy.

Denominator – the number of people with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology having outpatient hysteroscopy.

Data source: Local data collection, for example audit of patient records. The [British Society of Gynaecological Endoscopy's outpatient hysteroscopy patient survey](#) includes national data on patient satisfaction.

What the quality statement means for different audiences

Service providers (such as hospitals, primary care and community-based clinics) ensure that locally agreed referral pathways are in place to allow direct-access booking into one-stop diagnostic outpatient hysteroscopy services for people with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology. Service

providers ensure that the outpatient hysteroscopy procedure follows best practice guidelines. They organise regular audits that include patient-reported outcomes benchmarked against local and national standards.

Healthcare professionals (such as gynaecologists, GPs and nurses) are trained to perform outpatient hysteroscopy procedures according to best practice guidelines, with techniques and equipment that minimise discomfort and pain. They advise people to take oral analgesia before the procedure and perform vaginoscopy as the standard diagnostic technique, using miniature hysteroscopes (3.5 mm or smaller). A member of staff acts as the person's advocate during the procedure to provide reassurance, explanation and support.

Commissioners (such as clinical commissioning groups and NHS England) ensure they commission outpatient hysteroscopy services for people with heavy menstrual bleeding and suspected submucosal fibroids, polyps or endometrial pathology that have clinical protocols in place to ensure adherence to best practice guidelines. Outpatient services may be delivered in community settings if they meet best practice guidelines.

People with heavy periods that may be related to other problems are offered a procedure called hysteroscopy, carried out in an outpatient hysteroscopy service. People having this procedure have a discussion with their healthcare professional about what this involves and possible alternatives, and are supported to make an informed choice about their care. A member of staff acts as the person's advocate during the procedure to provide reassurance, explanation and support.

Source guidance

- [Heavy menstrual bleeding: assessment and management. NICE guideline NG88 \(2018, updated 2020\)](#), recommendations 1.3.4, 1.3.5 and 1.3.7
- [Hysteroscopy, best practice in outpatient. Royal College of Obstetricians and Gynaecologists green-top guideline no. 59 \(2011\)](#)

Definition of terms used in this quality statement

Outpatient hysteroscopy

A procedure to examine the inside of the uterus. This is done by passing a thin telescope-like device, called a hysteroscope, that is fitted with a small camera through the neck of the womb (cervix). This procedure is done without general or regional anaesthesia.

Vaginoscopy is the recommended technique and a miniature hysteroscope (3.5 mm or smaller) should be used. [Adapted from the [Royal College of Obstetricians and Gynaecologists' outpatient hysteroscopy patient information leaflet](#)]

Quality statement 3: Discussing treatment options

Quality statement

People with heavy menstrual bleeding have a discussion with their healthcare professional about all their treatment options. **[2013, updated 2020]**

Rationale

Discussing the full range of treatment options for heavy menstrual bleeding, including the benefits and risks of each option, enables the person to make an informed decision. It is important that the healthcare professional follows the principles in [NICE's guideline on patient experience in adult NHS services](#) on communication, information and shared decision making to maximise adherence to treatment and patient satisfaction.

Quality measures

Structure

Evidence of local arrangements to ensure that people with heavy menstrual bleeding have a documented discussion with their healthcare professional about all their treatment options.

Data source: Local data collection, for example service protocols.

Process

Proportion of people with heavy menstrual bleeding who have a documented discussion with their healthcare professional about all their treatment options.

Numerator – the number in the denominator who have a documented discussion with their healthcare professional about all their treatment options.

Denominator – the number of people with heavy menstrual bleeding.

Data source: Local data collection, for example audit of patient records.

Outcome

Proportion of people with heavy menstrual bleeding who report satisfaction with the decision-making process when choosing treatment.

Numerator – the number in the denominator who report satisfaction with the decision-making process when choosing treatment.

Denominator – the number of people with heavy menstrual bleeding.

Data source: Local data collection, for example audit of patient records.

What the quality statement means for different audiences

Service providers (such as hospitals, GP practices and community-based clinics) ensure that systems are in place for healthcare professionals to have documented discussions about the full range of available treatment options with people who have heavy menstrual bleeding.

Healthcare professionals (such as gynaecologists, GPs and nurses) carry out a documented discussion about the full range of available treatment options for heavy menstrual bleeding with the person and follow the principles in [NICE's guideline on patient experience in adult NHS services](#) on communication, information and shared decision making. The healthcare professional also takes into account the person's fertility preferences, any comorbidities, the presence or absence of fibroids (including size, number and location), polyps, endometrial pathology or adenomyosis, and other symptoms such as pressure and pain.

Commissioners (such as clinical commissioning groups and NHS England) ensure that they commission services to provide people with the full range of treatment options available for heavy menstrual bleeding.

People with heavy periods have a discussion with a healthcare professional about the full range of treatments available that could help and what they involve. They are supported by their healthcare professional to choose the right treatment for them.

Source guidance

Heavy menstrual bleeding: assessment and management. NICE guideline NG88 (2018, updated 2020), recommendations 1.4.1, 1.4.2, 1.4.7, 1.5.1 and 1.5.5

Definition of terms used in this quality statement

Discussion about treatment options

Discussions should cover:

- the benefits and risks of the various options
- suitable treatments if the person is trying to conceive
- whether the person wants to retain their fertility and/or uterus.

A full discussion is essential when people are considering hysterectomy and should include the implications of surgery. Surgical options including hysterectomy can be offered if treatment is unsuccessful, the person declines pharmacological treatment or symptoms are severe. [Adapted from NICE's guideline on heavy menstrual bleeding, recommendations 1.4.2, 1.4.7 and 1.5.5, NHS England's evidence-based interventions programme and the NICE endorsed shared decision making aid for heavy menstrual bleeding]

Update information

October 2020: This quality standard was updated and statements prioritised in 2013 were replaced.

Statements are marked as:

- **[new 2020]** if the statement covers a new area for quality improvement
- **[2013, updated 2020]** if the statement covers an area for quality improvement included in the 2013 quality standard and has been updated.

Statements numbered 1 and 5 in the 2013 version have been updated and are included in the updated quality standard, marked as **[2013, updated 2020]**.

Statements from the 2013 version that are still supported by the evidence may still be useful at a local level, and are listed in the [quality statements section](#).

The [2013 quality standard for heavy menstrual bleeding](#) is available as a pdf.

About this quality standard

NICE quality standards describe high-priority areas for quality improvement in a defined care or service area. Each standard consists of a prioritised set of specific, concise and measurable statements. NICE quality standards draw on existing NICE or NICE-accredited guidance that provides an underpinning, comprehensive set of recommendations, and are designed to support the measurement of improvement.

Expected levels of achievement for quality measures are not specified. Quality standards are intended to drive up the quality of care, and so achievement levels of 100% should be aspired to (or 0% if the quality statement states that something should not be done). However, this may not always be appropriate in practice. Taking account of safety, shared decision making, choice and professional judgement, desired levels of achievement should be defined locally.

Information about [how NICE quality standards are developed](#) is available from the NICE website.

See [our webpage on quality standard advisory committees](#) for details of standing committee 3 members who advised on this quality standard. Information about the topic experts invited to join the standing members is available on the [webpage for this quality standard](#).

This quality standard has been included in the [NICE Pathway on heavy menstrual bleeding](#), which brings together everything we have said on a topic in an interactive flowchart.

NICE has produced a [quality standard service improvement template](#) to help providers make an initial assessment of their service compared with a selection of quality statements. This tool is updated monthly to include new quality standards.

NICE produces guidance, standards and information on commissioning and providing high-quality healthcare, social care, and public health services. We have agreements to provide certain NICE services to Wales, Scotland and Northern Ireland. Decisions on how NICE guidance and other products apply in those countries are made by ministers in the Welsh government, Scottish government, and Northern Ireland Executive. NICE guidance or other products may include references to organisations or people responsible for commissioning or providing care that may be relevant only to England.

Improving outcomes

This quality standard is expected to contribute to improvements in the following outcomes:

- awareness of symptoms related to heavy menstrual bleeding
- early diagnosis of heavy menstrual bleeding
- access to outpatient diagnostic hysteroscopy services managed in accordance with best practice guidelines
- satisfaction of people with heavy menstrual bleeding with their involvement in decision making
- quality of life experienced by people with heavy menstrual bleeding
- patient experience
- patient-reported outcome measures (PROMs) relating to heavy menstrual bleeding.

It is also expected to support delivery of the Department of Health and Social Care outcome frameworks:

- [NHS outcomes framework](#)
- [Public health outcomes framework for England](#).

Resource impact

NICE quality standards should be achievable by local services. The potential resource impact is considered by the quality standards advisory committee, drawing on resource impact work for the source guidance. Organisations are encouraged to use the [resource impact statement for the source guideline](#) to help estimate local costs.

Diversity, equality and language

Equality issues were considered during development and [equality assessments for this quality standard](#) are available. Any specific issues identified during development of the quality statements are highlighted in each statement.

Commissioners and providers should aim to achieve the quality standard in their local context, in light of their duties to have due regard to the need to eliminate unlawful discrimination, advance equality of opportunity and foster good relations. Nothing in this quality standard should be interpreted in a way that would be inconsistent with compliance with those duties.

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Endorsing organisation

This quality standard has been endorsed by NHS England, as required by the Health and Social Care Act (2012)

Supporting organisations

Many organisations share NICE's commitment to quality improvement using evidence-based guidance. The following supporting organisations have recognised the benefit of the quality standard in improving care for patients, carers, service users and members of the public. They have agreed to work with NICE to ensure that those commissioning or providing services are made aware of and encouraged to use the quality standard.

- [British Society for Gynaecological Endoscopy](#)
- [Royal College of General Practitioners \(RCGP\)](#)
- [Royal College of Nursing \(RCN\)](#)
- [Royal College of Paediatrics and Child Health](#)
- [Menstrual Health Coalition](#)