



Useful resources from other organisations

Education

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General

- [Care Quality Commission](#)
- [Ofsted](#)

Person-centred care

- [NHS Constitution](#)
- [Department of Health advice on consent](#)
- [Mental Capacity Act 2005: Code of Practice \(2007\)](#)
- [Think Local Act Personal](#)

Essential standards in care homes

- [Care Quality Commission essential standards of quality and safety](#)
- [Department of Education Children's homes: National minimum standards](#)
- [Disclosure and Barring Service](#)

Developing and reviewing policies for safe and effective use of medicines

- [Safety of medicines in care homes](#)

Supporting residents to make informed decisions and recording these decisions

- [Department of Health: Independence, choice and risk](#)
- [Social Care Institute for Excellence: Prevention of maladministration of medication checklist](#)
- [Ofqual: Ascentis Level 3 Award in the Awareness of the Mental Capacity Act 2005 \(QCF\)](#)

Sharing information about a resident's medicines

- [Health and Social Care Information Centre: A guide to confidentiality in health and social care](#)
- [Royal Pharmaceutical Society: Keeping patients safe when they transfer between care providers – getting the medicines right](#)
- [Care Quality Commission: Managing patients' medicines after discharge](#)

Ensuring that records are accurate and up to date

- [Nursing and Midwifery Council: Record keeping: guidance for nurses and midwives](#)
- [Department of Health: Records management: NHS code of practice \(2006\)](#)

Identifying, reviewing and reporting medicines-related problems

- [The Francis Report: \(Report of the Mid-Staffordshire NHS Foundation Trust public inquiry\)](#)
- [The Berwick Report: A promise to learn – a commitment to act: improving the safety of patients in England](#)
- [Nursing and Midwifery Council: Standards for medicines management \(2010\)](#)
- [Medicines and Healthcare products Regulatory Authority: Yellow card scheme](#)

Keeping residents safe (safeguarding)

- [Department for Education: Working together to safeguard children \(2013\)](#)
- [Department for Education: What to do if you're worried a child is being abused \(2006\)](#)
- [Royal Pharmaceutical Society: Care homes policy documents for England, Scotland and Wales](#)
- [National Patient Safety Agency: Seven steps to patient safety](#)

Accurately listing a resident's medicines (medicines reconciliation)

- [National Prescribing Centre: Medicines reconciliation a guide to implementation \(2008\)](#)
- [National Institute for Health and Care Excellence: Medicines optimisation: the safe and effective use of medicines to enable the best possible outcomes \(2015\)](#)

Reviewing medicines (medication review)

- [National Prescribing Centre: A guide to medication review \(2008\)](#)
- [National Prescribing Centre: Room for review \(2002\)](#)
- Lewis, T (2004) [Using the NO TEARS tool for medication review](#). BMJ 329: 434
- O'Mahony, D et al (2010) [STOPP & START criteria: A new approach to detecting potentially inappropriate prescribing in old age](#). European Geriatric Medicine 1: 45–51

Prescribing medicines

- [General Medical Council: Good practice in prescribing and managing medicines and devices \(2013\)](#)

Dispensing and supplying medicines

- [Royal Pharmaceutical Society: Improving patient outcomes through better use of multi-compartment compliance aids \(2013\)](#)

Receiving, storing and disposing of medicines

- [National Prescribing Centre: A guide to good practice in the management of controlled drugs in primary care \(England\)](#)

Care home staff administering medicines to residents

- [British National Formulary](#)
- [British National Formulary for Children](#)
- [National Institute for Health and Care Excellence: Evidence portal](#)
- [NHS](#)
- [Patient](#)
- [National Institute for Health and Care Excellence: Clinical Knowledge Summaries](#)
- [Electronic Medicines Compendium](#)